



Dandenong City Soccer Club

Refund Policy

Dandenong City Soccer Club (DCSC) is a community soccer club run by volunteers and relies on your fees as its major source of income to remain financially viable.

On occasion, a club member may leave our club or stop playing soccer and seek to have registration fees refunded. Accordingly, the club has adopted this refund policy.

In the event of a refund of registration fees being sought the follow principles will apply;

1. If the player is unable to be place into a team - 100% of the registration fees, including deposit, will be refunded.
2. For community player registration fees - the deposit amount of \$200 is strictly non-refundable, subject to consideration of principle 3.
3. For JBNPL player registration fees – the full fee paid is non-refundable, subject to consideration of principle 3.
4. Only refund requests caused by exceptional circumstances (e.g. serious illness or injury, relocating of parent/s, etc) will be considered by the Club Committee on an individual basis.
5. Registrations are not transferrable between players.
6. Where a player's registration is withdrawn by the Club for breaches of either DCSC Codes of Conduct or any Football Victoria (FV) Codes of Conduct, no refund will be paid.

Any request for refund of fees must be on the form below and be forwarded or the attention of the Club Treasurer by post or email (treasurer@dandenongcityfc.com).

Request for Registration Refund

Player Name	
Player Team Age (e.g. U8, U14NPL)	
Total Amount of Fees Paid	
Contact Number	
Contact Email Address	
Reason for Refund	

Signed _____

Dated _____

The Club Treasurer and at least one other Committee Member will evaluate the request and decide on the outcome.